

CITIZEN'S CHARTER OF INDIRA GANDHI RASHTRIYA URAN AKADEMI

OUR LOCATION	Fursatganj Airfield Rae bareli – Sultanpur Road 16 km. From Rae bareli Chhatrapati Shahuji Maharaj Nagar (U.P.)
OUR CLIENTS	<ul style="list-style-type: none"> ➤ Citizens ➤ Scheduled Air Transport Operators; Non Scheduled Air Transport Operators; Air Cargo Operators and Private Companies in the filed of Air Transport ➤ Human Resource – Flying Instructor/Ground Instructor/Technical Staff and Supplement Staff ➤ Other stakeholders in Civil Aviation sector
OUR COMMITMENT	<ul style="list-style-type: none"> ➤ Completion of Admission process in time ➤ Training of students with Commercial Pilot Licence by due date ➤ Speedy redressal of citizen's grievances
OUR ORGANISATION	IGRUA is headed by a Director. Director is assisted by Chief Flying Instructor, Chief Ground Instructor, Chief Engineer, Manager Finance, Manager Services, Manager HR, Chief Admn. officer and Manager Stores & Purchase
OUR COURSES	<p>The following courses are offered:</p> <ol style="list-style-type: none"> a. Ground classes for issue of ATPL b. Ab-initio to Commercial Pilot Licence (CPL). c. Simulator training as per candidates requirements. d. Multi Engine endorsement. e. Instrument Rating . f. Refresher course for Chief Flying Instructors /Pilot Instructor Incharge of all flying clubs g. Ground Training for Prospective Flying Instructors. h. Licence issue/ renewal tests and Licence endorsement checks. i. Ab-initio to Commercial Pilots Licence (CPL) course for foreign nationals as per Regulatory requirements in their respective countries. <p>While the Ab-initio to CPL course is conducted on regular basis whereas the other courses are conducted on request as per requirements of the individual.</p>

OUR STAFF FOR GRIEVANCE REDRESSAL	All Grievances pertaining to IGRUA can be addressed to :- Krishnendu Gupta DIRECTOR Indira Gandhi Rashtriya Uran Akademi Fursatganj Airfield Amethi (U.P.) PIN 229302 Phone No.- 0535-2441528, 2441529, 2441144, 2441150, 2441151 Fax - 0535-2441527 E-mail : dir[-]igrua[at]gov[dot]in
FEEDBACK/SUGGESTIONS	<ul style="list-style-type: none">➤ A Citizen can visit the website of IGRUA at www.igrua.gov.in➤ A Citizen can visit help Desk at Akademi➤ A Citizen can make request to PIO and Appellate Authority for information under RTI Act.